Docket No.: 614.1889

recognition unit includes a DTMF detection unit that detects the network DTMF signal sent from the telephone network, the DTMF command signal from the telephone unit having a predetermined value different from a value of the network DTMF signal;

a signal transmission inhibition unit including a switch connected between the telephone network and either the telephone unit or the data processing device to switch therebetween so as to selectively disconnect the telephone network from either of the telephone unit or the data processing device and to selectively inhibit transmission of the DTMF command signal from the telephone unit to the telephone network and allows transmission of the DTMF command signal directly to the data processing device when the DTMF command signal indicates one of the plurality of telephone services; and

a telephone service processing unit that performs a telephone service processing of the data processing device for the telephone service indicated by the DTMF command signal from the telephone unit, the telephone service processing unit starting execution of the telephone service processing when the command signal recognition unit determines that the DTMF command signal is from the telephone unit.

(FOUR TIMES AMENDED) A communication control device adapted to connect a telephone unit and a data processing device through the communication control device and adapted to connect a telephone network to the communication control device, comprising:

a line switching unit alternately providing either connection of the telephone unit and the telephone network through the line switching unit or disconnection of the telephone network from the telephone unit;

a command signal recognition unit that detects either a Dual Tone Multi-Frequency (DTMF) command signal sent from the telephone unit or a network DTMF command signal sent from the telephone network, and determines whether the DTMF command signal is from the telephone unit, when the DTMk command signal from the telephone unit indicates one of a plurality of telephone services of the data processing device, wherein the command signal recognition unit includes a DTMF detection unit that detects the network DTMF signal sent from the telephone network, the DTMF command signal from the telephone unit having a predetermined value different from a value of the network DTMF signal; and

a signal transmission inhibition unit including a switch connected between the telephone network and either the telephone unit or the data processing device to switch therebetween so as to disconnect the telephone network from either of the telephone unit or the data processing device and to selectively inhibit transmission of the DTMF command signal from the telephone

Docket No.: 614.1889

Come of

unit to the telephone network and allows transmission of the DTMF command signal directly to the data processing device when the DTMF command signal from the telephone unit indicates one of the plurality of telephone services.

16. (FOUR TIMES AMENDED) A telephone service processing method in a communication support system which is adapted to connect a telephone unit through a communication control device to a data processing device and adapted to connect a telephone network to the communication control device, the method comprising:

either detecting a Dual Tone Multi-Frequency (DTMF) command signal sent by the telephone unit or a network DTMF command signal sent from the telephone network, wherein the DTMF command signal from the telephone unit has a predetermined value different from a value of the network DTMF signal;

detecting, when the DTMF command signal is from the telephone unit, the DTMF command signal indicating one of a plurality of telephone services of the data processing device:

inhibiting transmission of the DTMF command signal from the telephone unit to the telephone network and allowing transmission of the command signal directly to the data processing device when the DTMF command signal indicates one of the plurality of telephone services by switching the telephone network between either the telephone unit or the data processing device so as to disconnect the telephone network from either of the telephone unit or the data processing device; and

starting execution of a telephone service processing using the data processing device for the telephone service indicated by the command signal from the telephone unit when it is determined in said determining step that the command signal is from the telephone unit.

17. (FOUR TIMES AMENDED) A computer readable medium storing program code causing a processor to perform a method executing a telephone service in a communication support system which is adapted to connect a telephone unit through a communication control device to a data processing device and adapted to connect a telephone network to the communication control device, said method comprising:

detecting either a Dual Tone Multi-Frequency (DTMF) command signal sent by the telephone unit or a network DTMF command signal sent from the telephone network, wherein the DTMF command signal from the telephone unit has a predetermined value different from a value of the network DTMF signal;

Docket No.: 614.1889

determining whether the DTMF command signal is from the telephone unit, the DTMF command signal is from the telephone unit, the DTMF command signal from the telephone unit indicating one of a plurality of telephone services of the data processing device;

inhibiting transmission of the DTMF command signal from the telephone unit to the telephone network and allowing transmission of the DTMF command signal directly to the data processing device when the DTMF command signal from the telephone unit indicates one of the plurality of telephone services by switching the telephone network between either the telephone unit or the data processing device so as to disconnect the telephone network from either of the telephone unit or the data processing device; and

starting execution of a telephone service processing of the data processing device for the telephone service indicated by the command signal from the telephone unit when it is determined by the determining that the command signal is from the telephone unit.

8. (NEW) A communication support system which is adapted to connect a telephone unit through a control device to a processing device and adapted to connect a telephone network to the control device, comprising:

a recognition unit either detecting a Dual Tone MultiFrequency (DTMF) signal sent from the telephone unit or a network DTMF signal sent from the telephone network, and comprising

a DTMF detection unit to detect the network DTMF signal, the DTMF signal from the telephone unit having a predetermined value different from a value of the network DTMF signal, and a disconnection unit including a switch connected between the telephone network and either the telephone unit or the processing device to switch therebetween so as to selectively disconnect the telephone network from either of the telephone unit or the processing device and to selectively inhibit transmission of the DTMF signal from the telephone unit to the telephone network and to allow transmission of the DTMF signal directly to the processing device when the DTMF signal is from the telephone unit.

19. (NEW) A processing method in a communication support system which is adapted to connect a telephone unit through a control device to a processing device and adapted to connect a telephone network to the control device, comprising:

detecting either a Dual Tone Multi-Frequency (DTMF) signal sent by the telephone unit or a network DTMF signal sent from the telephone network, wherein the DTMF signal from the telephone unit has a predetermined value different from a value of the network DTMF signal;

determining whether the DTMF signal is from the telephone unit; and

-54

+